TERMS AND CONDITIONS CASHLESS PAYMENT AT THE EVENT

- 1. As of 23rd March 2018, events at Budapest Fair Centre partly become cashless, which means that cash payment options are not available in any of the catering units.
- 2. Visitors can pay for the consumed food/beverage by HelloPay® card and a credit card with Paypass feature.
- 3. You can pick up your HelloPay card at the charging points in return for a HUF-500 deposit. The deposit will be deducted from the first charge. The balance may be withdrawn at the designated point(s) in the event venue during the event's opening hours. If you did not withdraw the money from your account during the event, you can withdraw the remaining balance within 180 days after the last card transaction at the HelloPay Withdrawal Point (5 Vörösmarty tér, 1051 Budapest, Mon-Sun: 8-20), or use it for purchase at any HelloPay® partner (more information at www.hellopay.hu). After the event is closed, you will not be able to withdraw the card balance, and the deposited HUF-500 card usage fee will not be returned either but you can still use the card at other partners. If you already registered your card at the event, you will not be able to withdraw the card usage fee at the particular event's charge points, either. However, the balance of the cards registered at the event can still be withdrawn at the relevant charge points of the event as well as at the HelloPay Withdrawal Point within 180 days. If you have not registered your card at the event, you can withdraw the balance before the end of the event and you will also get back the HUF-500 deposit if you return the card intact.
- **4.** If your card is lost or damaged beyond use, you can request a new card. The new card will be issued in return for a deposited HUF-500 card usage fee. If you did not register your old card, it cannot be deactivated. You cannot carry over the balance of your old card to the new one unless your old card was registered at www.hellopay.hu and then deactivated.
- **5.** If the old card was both registered and deactivated, you can carry over the balance valid at the moment of deactivation. This transfer takes place at the Help Desk point. If you request your balance to be carried over from the old card to the new one, you need to prove your identity (by showing your ID card or passport) and submit your personal data (name, address, ID card number or passport number and phone number). The data thus collected will not be processed, they will be managed in full compliance with the relevant legal regulations.
- **6.** If you request a new card to replace a damaged one, you need to show the old, damaged card as well.
- 7. If you charge your card from a bank card, the charge fee is 2%.